



SERVICE SOLUTIONS // REMOTE SUPPORT

REMOTE SUPPORT - MADE EASY

To ensure remote access to Frontmated equipment at customer's site, one of the most secure connections called Secomea, is delivered with your equipment.

With the use of Secomea, we can provide a robust, highspeed and secure access between a central service platform, corporate headquarter and Frontmated equipment.

Support your own productivity

The Secomea solution provides you with the option of acquiring a license key of your own, and whether your technician is at work, or home - if it is day or night - they will be able to log on to the equipment and perform remote support such as:

- Troubleshooting
- Configuration
- Software updates
- Programming and change of recipes.

The Secomea gateway is only accessible by authorized Frontmated service personal and is the only one certified according to IEC 62443, meeting the highest global cyber security standards.

Do not hesitate to contact us for more information.



Value for you!

- Remote troubleshooting
- Increased productivity
- Increased profit and yield
- Maximum operation efficiency
- Fixed rates
- Highest global cyber security standard
- Low mean time to repair

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